

IQA and EQA policy

1. Internal Quality Assurance (IQA):

- **Definition:** Internal Quality Assurance involves quality checks performed within the organization by its employees or management. It focuses on monitoring and evaluating the quality, delivery, processes, procedures, and learner achievements to ensure they meet the institution's standards
- **Objectives:** Ensuring continuous improvement, maintaining high standards of education and training, and providing feedback for improvement.
- **Process:** Regular audits, internal reviews, and feedback sessions are conducted to assess and enhance the quality of teaching and learning.

2. External Quality Assurance (EQA):

- **Definition:** External Quality Assurance involves evaluations and accreditations conducted by external agencies. These agencies assess the quality and standards of the institution's educational offerings to ensure compliance with external benchmarks.
- **Objectives:** Validating the institution's adherence to national and international standards, enhancing credibility, and ensuring that qualifications awarded are recognized and valued.
- **Process:** External audits, inspections, and accreditation processes by recognized bodies to provide an objective assessment of the institution's quality.

Both IQA and EQA are essential for maintaining and enhancing the educational quality at the Sultan Institute of Management Training. They ensure that the institution not only meets internal standards but also adheres to external requirements, thus providing high-quality education and training.